## **Timothy L. Trimble**

Web Application Developer/Technical Writer – <u>www.pi-development.com</u> Lynnwood, Washington



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#### **SKILLS**

| Web Development | Content Research/Writing | UI/UX         |
|-----------------|--------------------------|---------------|
| Al Prompting    | Data Design/Mgmt.        | QA            |
| Agile/SCRUM     | Business Analysis        | Training      |
| Videos          | Public Speaking          | Accessibility |

#### **EXPERIENCE**

## Sr. Content Writer Kforce, Inc.

4/2021 - date

Writing and editing website content for DIRECTV and AT&T. UI/UX research, analysis & prototyping. Producer & task management. Accessibility testing. Design System documentation. Training videos. Content Requirements Documents. Content management & tracking.

### Web Developer, Technical/Creative Writer (Freelance)

3/2020 - Ongoing

Website design/development, technical writing, and graphic design. Supporting multiple clients with WordPress, Shopify and custom CMS. Site migration, domain management, SEO analysis, QA testing and graphic design.

# Sr. Business Analyst/Technical Writer Averetek, Inc.

6/2011 - 3/2019

Channel marketing platform support, technical writing, training videos, implementation of Scrum/Agile processes, analysis and story/feature development, custom reporting and data analysis via SQL, Scrum reporting system to monitor releases, QA, developed a RESX editing application for localization, and dev/ops support.

# Technical Service Representative AT&T Mobility LLC., eChat Team

12/2007 - 6/2011

Technical diagnostics of data-enabled smartphones, Microcell, and laptopbased wireless services. Nominated to Technical Advisory Panel after 6 months, provided training support for new hire classes, 1 Employee of the Month award, and 4 nominations for Quarterly Quality Service Awards.

#### **PROGRAMMING**

| HTML & CSS | **** |
|------------|------|
| JavaScript | **** |
| jQuery     | ***  |
| React.js   | **   |
| SQL        | **** |
| PHP        | ***  |
| VB/VBA     | **** |
| FileMaker  | **** |
| XML        | ***  |
| C#         | **   |

#### **TOOLS & EXPERTISE**

| OS X        | MS Windows   |
|-------------|--------------|
| iOS         | Linux        |
| MS Office   | MS Teams     |
| SharePoint  | Visio        |
| WordPress   | VS Code      |
| Photoshop   | Figma        |
| iMovie      | YouTube      |
| Jira        | Level Access |
| GitLab      | Redmine      |
| Git         | Asana        |
| Google Docs | Mural        |
| MS SQL      | PostgreSQL   |
| MySQL       | Shopify      |
|             |              |

#### **STRENGTHS**

Curious
Creative
Reliable
Trustworthy
Communicative
Advocate of Best Practices

#### **EDUCATION**

## **Edmonds College, Washington**

Web Application Developer Certificate Graduated Spring 2020, GPA 3.99

#### **Datapro**

Networking Protocols, SNA

#### **Stephen Covey Management Course**

7 Habits of Highly Effective People

#### **PROJECTS & KEY ACCOMPLISHMENTS**

- Writing and managing website content for directv.com. (Kforce)
- Accessibility testing and reporting for directv.com.
- UI/UX research, analysis, prototyping, and documentation (Figma) for directv.com.
- Full stack development in Liquid (JS, Ajax, JSON) of Shopify site for citylightssf.com. Implemented eStore from scope to live in 6 mos.
- Implementation of Agile and SCRUM processes. (Averetek)
- Design and implementation of <u>www.timothytrimble.com</u> site.
- Design and implementation of <u>www.pi-development.com</u> site. (WordPress)
- SharePoint and GitLab technical documentation for a worldwide project resource management system. (Volunteer)
- Created online technical documentation for onboarding developers. (Volunteer)
- Developed a master SCRUM reporting system in Excel VBA and migrated to Google Sheets. (Averetek)
- Developed a RESX importing, editing, and synchronization application in Excel VBA for language localization updates. (Averetek)
- Implemented a set of guides for conducting analysis and creating specifications. Created Story, Feature, and Task templates. (Averetek)
- Developed a FileMaker based on-line help management system with exporting to HTML/XML formatting. (Major computer manufacturer)
- Developed a FileMaker based Courier Management and Tracking System. (Consulting)
- Designed and implemented an enterprise-wide product delivery tracking system, with mobile devices, which supported 300 truck drivers for Whirlpool Corporation. (ETS)

### **PUBLICATIONS**

#### **Articles**

 MacWorld, FileMaker Advisor, DBMS Magazine, ComputerWorld, Business Software Magazine, AmigaWorld, Plane-and-Pilot, Computer Gaming World.

#### **Non-fiction Books**

- Microsoft Press Adventures in Flight Simulator
- Bruce Artwick Organization FS Flight Shop Users Guide
- ETS Inc. daVinci Programmers Guide
- Wiley Publications FileMaker Pro Design & Scripting for Dummies
- Koterra User's Guide –
   Tierravision Inc. (3 guides –
   BlackBerry, PalmOS, PPC)

#### **Fiction Books**

- Air Born Do You Dream of Flying? (Fiction, world-wide distribution, Amazon, Ion Blue Publications)
- UNDISCOVERED (Fiction, short story compilation, world-wide distribution, Amazon, Ion Blue Publications)
- Zegin's Adventures in Epsilon (Fiction, world-wide distribution, Amazon)

#### **FIND ME ONLINE**

in linkedin.com/in/timothytrimble

₹ pi-development.com